

Ron Wagner Manager Regulatory Affairs 2121 Saskatchewan Drive Regina, Saskatchewan S4P 3Y2

Telephone:

(306) 777-3386

Fax: Internet: (306) 791-1457 / (306) 565-6216 document.control@sasktel.sk.ca

16 February 2011

Confidential

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, S.W.., Washington D.C. 20554

Re: Saskatchewan Telecommunications Filer ID 826437 Customer Proprietary Network Information (CPNI) Compliance Report

In accordance with CPNI regulations cited in the Commission's rules Under 47 C.F.R.S:64.2009(e), EB Docket No. 06-36, Saskatchewan Telecommunications is filing its annual Certification of Compliance and internal compliance procedures.

If you have any questions please contact me at ron.wagner@sasktel.sk.ca or phone me at 306 777 3386.

Sincerely yours,

Ron Wagner

Ron Wagner Manager, Regulatory Affairs

C.C:

Janice Myles, Competition Policy Division, Wireline Competition Bureau, FCC Room 5-C140, 445 12th Street, S.W., Washington, DC 20554 Best Copy and Printing, Inc. (BCPI), Portals II, 445 12th Street, S.W., Room CY-B402 Washington, D.C. 20554 FCC Reference Information Center, Portals II, 445 12th Street, S.W., Room CY-A257, Washington, D.C. 20554

Annual 47 C.F.R.S: 64.2009(e) CPNI Certification

Annual 64.2009(e) CPNI Certification for 2010

Date filed: February 17, 2011

Name of company covered by this certification: Saskatchewan Telecommunications

Form 499 Filer ID: 826437

Name of signatory: John Meldrum

Title of signatory: Vice President Corporate Counsel and Regulatory Affairs

I, John Meldrum, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R.S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Federal Communication Commission's rules.

The company has not taken any actions against data brokers in the past year. The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed ________ Date: Full 18, 2011

Saskatchewan Telecommunications is <u>compliant</u> with all sections pertaining to Customer Proprietary Network Information. Saskatchewan Telecommunications provides comments and specific company process references below in the appropriate sections of the regulations.

Subpart U—Customer Proprietary Network Information

Source: 63 FR 20338, Apr. 24, 1998, unless otherwise noted.

64.2005 Use of customer proprietary network information without customer approval.

<u>Saskatchewan Telecommunications comment:</u> Saskatchewan Telecommunications currently does not allow third party or affiliate access to United States customer proprietary network information (CPNI) data.

64.2007 Approval required for use of customer proprietary network information.

Saskatchewan Telecommunications comment: Saskatchewan Telecommunications currently does not allow third party or affiliate access to United States customer proprietary network information (CPNI) data. Future changes to the management of CPNI data within Saskatchewan Telecommunications are required to be reviewed by Regulatory Affairs with subsequent notice to the Commission of revised procedures to ensure continued compliance.

64.2008 Notice required for use of customer proprietary network information.

Saskatchewan Telecommunications comment: Saskatchewan Telecommunications currently does not allow third party or affiliate access to United States customer proprietary network information (CPNI) data. Future changes to the management of CPNI data within Saskatchewan Telecommunications are required to be reviewed by Regulatory Affairs with subsequent notice to the Commission of revised procedures to ensure continued compliance.

64.2009 Safeguards required for use of customer proprietary network information.

Saskatchewan Telecommunications comment: Saskatchewan Telecommunications currently does not allow third party or affiliate access to United States customer proprietary network information (CPNI) data. Saskatchewan Telecommunications has established data classification procedures to maintain appropriate data security. Saskatchewan Telecommunications maintains strict privacy policies to protect all customer data. These policies and procedures are administered by the Chief Privacy Officer. All new and existing employees are required to complete mandatory privacy and security courses specifically reviewing the confidentiality of customer information. Corporate confidentiality policies include disciplinary procedures with sanctions up to and including firing in the event of confidentiality and/or privacy breeches.

64.2010 Safeguards on the disclosure of customer proprietary network information.

Saskatchewan Telecommunications comment: Saskatchewan Telecommunications currently serves United States business customers with account representatives maintaining customer lists. Saskatchewan Telecommunications maintains business customer confidentiality through contractual agreements. Saskatchewan Telecommunications does not permit on line or in store access to CPNI information.

64.2011 Notification of customer proprietary network information security breaches.

<u>Saskatchewan Telecommunications comment:</u> In the event of a breach affecting United States customer data, specific processes are as follows:

- Technology Solutions Manager to notify Chief Privacy Officer of privacy breach
- if USA customer data is identified as compromised, notify Carrier Relations
- Carrier Relations will initiate reporting via the FBI website
 (https://www.cpnireporting.gov/dtrp/content/disclaimer.faces)
 within the directed time frames.
- Saskatchewan Telecommunications, within the directed timeframes, will subsequently notify the affected end customers after notification to United States Secret Service (USSS) and the Federal Bureau of Investigation (FBI), or when authorized by FBI where such authorization is legally required.
- Record keeping shall be maintained at a minimum in accordance with the directed timeframes.